

REPAIR/SERVICE NOTE

Electronic Products



Dear customer,

in order to be able to guarantee a quick and smooth process, we kindly ask you for some information regarding the product you are sending back. If you have installed extensions/options in your product, please leave them installed in the device if possible.

PLEASE FILL IN THIS DOCUMENT VERY CAREFULLY

Return address:

NORD Electronic DRIVESYSTEMS GmbH, Tjüchkampstraße 37, D-26605 Aurich

Unless otherwise agreed, the return must be free of charge, otherwise the reception might be refused.

Customer/Company: _____

Customer no.: _____

Contact person: _____

Customer reference: _____

E-Mail: _____

Phone no.: _____

Already discussed in advance with NORD employee: _____

Reason of delivery: Repair with an estimate Return

<input type="checkbox"/> Product defective, damaged	<input type="checkbox"/> Transport damage
<input type="checkbox"/> No need (only by prior arrangement)	<input type="checkbox"/> Wrong delivery (Please enclose a copy of the order)
<input type="checkbox"/> Other:	<input type="checkbox"/> Replacement received with order no.:

Set customer parameters again after repair

Note: Unless otherwise specified, tested devices are returned with factory settings.

Pos.	Type	Serial no.	Quantity

If necessary, use supplementary sheet for other devices

Error description (please provide precise and detailed information, use a supplementary sheet if necessary)

<input type="checkbox"/> New installation <input type="checkbox"/> In operation since _____ <input type="checkbox"/> Other _____
<input type="checkbox"/> The device is operated with the following accessories, which were not included: _____
When does the error occur: <input type="checkbox"/> Immediately when switched on <input type="checkbox"/> After _____ minutes <input type="checkbox"/> Sporadically
How is the unit controlled?: <input type="checkbox"/> Analogue - / digital inputs <input type="checkbox"/> Fieldbus system / Type of bus:

For questions please contact:

Getriebebau NORD GmbH & Co. KG

E-Mail: FU-Service@nord.com

Phone: +49 4532 / 289-2515

Date

Signatur/Stamp

Name in block letters